

# CLAIRE ORDERS

## INTERIORS

### **Our Privacy Policy**

This Privacy Policy has been developed to assure you of our commitment to your privacy and that of all our clients. It sets out how we use and protect any information that you provide to us when you use our services and website. Claire Orders Interiors is governed by the data protection laws in the United Kingdom and takes all reasonable care to prevent any unauthorised access to your personal information.

Please read this privacy policy carefully. If you are using our services and submitting contact details via our website, by continuing to do so, you indicate your agreement to our use of your personal information as set out in this privacy policy.

### **Information Collection and Purpose**

Information that you share with Claire Orders Interiors enables us to provide a service to you and we collect this information by electronic correspondence or via our website. We may ask you for information including your full name, private/business address, job title, contact telephone numbers and email address. We may also ask you for other information that relates to the service you are using or ordering. We do not knowingly process personal data of children under 16.

We will process and store this personal information internally only and will not disclose it to any third parties without authorisation. We will, however, provide information when required to do so by law, for example under a court order, or in response to properly made demands, under powers contained in the Data Protection legislation.

### **New Legislation**

The General Data Protection Regulation (GDPR) tailored by the Data Protection Act 2018 provides new rights to individuals regarding the collection, storage and use of their personal data. This privacy policy has been updated to take account of any new requirements under GDPR, a new data and privacy security legislation which was developed by the European Parliament and Council for the protection of data rights of EU citizens.

### **How We Use Personal Data**

Personal data means any information which relates to a living individual who can be identified either directly or indirectly by reference to an identifier such as their name, email address and other personal details. We will only use your data for the purposes we have specified. Your data will not be shared with any third parties (unless specifically requested or agreed in advance by yourselves).

### **Data Security**

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable electronic and managerial procedures to safeguard and secure the information we collect online. We do not process data outside of the UK.

### **Amending or Removing your Details**

You may amend your registration details at any time or ask us to remove your details from our files by emailing us at [info@claireorders.co.uk](mailto:info@claireorders.co.uk).

On receipt of such request we will endeavour to respond to you as soon as possible, but at least within one calendar month.

You must provide us with two forms of personal identity to ensure that we only disclose to you information that is relevant to you personally.

### **Changes to our Privacy Policy**

We may change our privacy policy from time to time and all new policies will be published on our website.

This policy was last reviewed on 7th July 2021.

